WHY RECOMMEND SITEGROUND HOSTING SERVICE?

Our Affiliate Program helps many people, who recommend SiteGround hosting services to earn substantial income. All of them enjoy high commissions, fast payouts and fair attribution process. However, we believe that this is not the most important reason to start recommending SiteGround. Being our affiliate is really something special, not only because you will earn some good money, but because you will advertise a service that is worth being recommended. Below you can read in details what we do differently and why the people you send to us will love our service.
THE RIGHT SERVICE FOR EVERY NEED

To help you achieve high conversion rates we provide a great choice of service types and geographical locations to the visitors you send to us. No matter if your referral is looking for a fast shared hosting in Asia, or needs a cloud VPS in the USA, we will offer the required solution.

DIFFERENT GEOGRAPHICAL SERVER LOCATIONS

We offer a great choice of three geographical locations. Our advanced data centers are in the USA (Chicago, Illinois), Europe (Amsterdam, The Netherlands) and we have recently launched our newest location in Singapore to target customers from Asia and Australia. Each customer can choose where to host his/her website and achieve the maximum loading speeds for the targeted markets.

WIDE RANGE OF SERVICES

We offer three different shared hosting packages, cloud hosting, and fully managed dedicated solutions. You will receive commission no matter which service your referral chooses.
ADVANCED TECHNOLOGY IN EVERY HOSTING PACKAGE

We create our own systems to increase website loading speed, security and uptime. We are proud that some of the most innovative technologies in the shared hosting industry have been invented in SiteGround and that we were among the first to address issues that other hosting providers consider as inherent downsides of their service that cannot be changed. Our dedication to technological innovation is what will make the customers with higher technological requirements you send to us love the service we offer!

UNIQUE SERVER SECURITY SETUP

One of our inventions is an unique software that isolates shared hosting accounts in a way no one has done before! Shared hosting is the most massively used and affordable hosting service. By definition it accommodates many users on one server and due to this fact there are some inherent security problems. For example, on a shared server it is common for a whole machine with hundreds of active websites on it to be down due to a single vulnerable or abusive account. Most of the standard hosting companies do not consider this to be something that can be solved, but not us. We have invented special software that isolates the accounts from each other and does not allow the whole server to be affected through a single user. What is more, this does not increase the cost, so with us your referrals can be as secure as on a dedicated server, on the cost of a shared solution.

WE ARE MORE SECURE

A hacker attack on a standard shared server:
Through a single vulnerable account many others are affected.

A hacker attack on a SiteGround shared server:
The effect is isolated to the vulnerable account only.
UNIQUE SERVER MONITORING FOR THE BEST UPTIME

Another piece of software that is invented in SiteGround is our unique proactive monitoring system that checks the server status in real time and resolves more than 90% of the server performance issues instantly without human interaction. Monitoring is not a unique concept of course, but unfortunately there are far too many providers that become aware of a server problem only when their users start to call. In addition even if a standard monitoring systems is used it does not check the server status in real time but on an interval of up to several minutes. This means that by using a standard monitoring the hosting provider will surely face several minutes of downtime before it even becomes aware there is an issue. When you add to this the time needed for the issue to be fixed you will realize how much downtime we avoid thanks to our proactive monitoring system.

WE HAVE LESS DOWNTIME

Server issue duration on a STANDARD SERVER
Server slow or down for minutes
Detection: 5-20 min (automatic or manual)
Reaction: 1-20 min (usually human work)

Server issue duration on a SITEGROUND SERVER
Server slow or down for seconds
Detection: in realtime (automatic)
Reaction: instant (automatic)
UNIQUE SERVER SETUP FOR MAXIMUM LOADING SPEED

A unique combination of extensively tested hardware and in-house customized software is what allows us to provide amazing loading speed to our users. The hardware we currently use had been tested for months with different configurations before we chose the architecture that brings up the best results. Currently we run powerful hardware with RAID and we store MySQL on SSD - the fastest hard drive available. Additionally, the Apache and the PHP handlers on our servers are tweaked by our server administrators to provide the fastest performance possible. When we add our custom caching mechanisms to further improve the websites loading speed we achieve results that speak for themselves:

WE ARE FASTER THAN THE OTHERS

The speed benchmark test shows the maximum number of hits that could be handled in 2 minutes on 14 different web hosts’ servers. The test was performed on May 9th, 2012 with one and the same Joomla installation with sample data on real accounts on production servers of the following hosting providers: Arvixe, BlueHost/JustHost*, Brainhost, DreamHost, FatCow/iPage*, GoDaddy, Greengeeks, HostGator, HostPapa, HostRocket, InMotion, ixWebHosting, SiteGround, Webhostingpad

* BlueHost and FatCow are representative respectively for the cPanel Endurance group of brands (including JustHost and HostMonster) and non cPanel Endurance group of brands (including iPage, iPower, etc.)
FAST AND KNOWLEDGEABLE TECHNICAL SUPPORT

When it comes to technical support we believe in two things. First, when a customer needs help we should not keep him/her waiting. And second, even when the assistance needed is not strictly web hosting related, going the extra mile in helping someone to set up and manage a website is well worth it.

WE DO NOT KEEP OUR CUSTOMERS WAITING!

We have 24/7 ticketing, phone and chat support. However, what really makes a difference is that we invest a lot of technical and human power to make this support efficient and fast. We have invented in-house systems for fast issue tracking and load balancing of the incoming requests among our customer service members. We overstaff all shifts so that there is always someone to pick up the customer’s phone call or online chat request and no one has to wait more than a few seconds for the next available operator. We also evaluate each employee’s speed, as well as the team performance as a whole, on a regular basis.

**Tickets**
Average response time: 15 minutes!

**Phone Calls**
Average wait time 5 seconds!

**Online Chat**
Average wait time Practically none!
WE HELP MORE THAN OTHER HOSTING PROVIDERS

Just being fast is not enough. What really sets us apart from a standard hosting company is our philosophy that when a customer can actually set up and manage easily his website we are both better off. The usual support provided in our industry is strictly related with hosting issues, while we service a much larger area of questions and we avoid answering that something is above our scope. This is why people just starting their website love our service too!

WE SOLVE MORE ISSUES

<table>
<thead>
<tr>
<th></th>
<th>Basic Setup Issue</th>
<th>Standard Hosting Issue</th>
<th>Advanced Setup Issue</th>
<th>1st Reply*</th>
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* The avg. time for the first reply based on the three questions asked during the test

The Support speed and proficiency tests were done in May 2012 over the ticketing systems of 14 real active accounts. Each host was asked the same 3 questions: one basic non-hosting related website setup question, one general hosting question of average difficulty and one Joomla advanced question. The hosts that were contacted were: Arvixe, BlueHost/JustHost*, Brainhost, DreamHost, FatCow/iPage*, GoDaddy, Greengeeks, HostGator, HostPapa, HostRocket, InMotion, ixWebHosting, SiteGround, Webhostingpad

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